

The Agency Workers Regulations October 2011

'Chiltern Recruitment - Placing people First'

It has been essential for Chiltern Recruitment to develop an effective management solution to simplify the administration minefield that the AWR could create.

We have in place an automatic computerised assignment monitoring system, ensuring that at any stage clients are aware of what working week the temporary staff member is in and what they are entitled to.

We are working with all new and existing temps to collate information about their previous completed assignments as of the 1st October 2011.

We will work closely with our clients to ensure transparency of working so that they are aware of any temps who have previously worked within their organisation, should this information not be readily available to each line manager.

All our staff are fully trained on the AWR and are able to provide advice where needed or will be able to work with the REC to ensure that temps are looked after correctly and in line with the Regulations. We will continue to offer advice on a consultative basis to each of our clients, as and when needed.

Chiltern Recruitment successfully hosted a seminar on 14th September to provide our clients with all the information they need about the AWR, it was attended by a number of our clients who all found it useful, below is some of the feedback we received;

"I really found the seminar very useful and informative. I thought this was a wonderful way for Chiltern recruitment to help their clients and made me feel that the company had their client's best interests in mind. It was also helpful to put faces to names."

HR Administrator, Oxford Instruments NanoAnalysis

"I personally found the seminar extremely useful, Sir Henry Boyle made it interesting and the atmosphere felt relaxed thus enabling people to feel able to ask questions. Such seminars are good at building client/agency relationships and it is comforting to see that Chiltern are taking their responsibilities regarding the AWD seriously."

HR Manager, Merlin Information Systems Ltd

"Thanks for having me and look forward to working with you all in the future"

Office Manager, Vocollect



CHILTERN RECRUITMENT LTD

6 Manor Courtyard
Hughenden Avenue
High Wycombe
Bucks
HP13 5RE

Phone: 01494 462214
Fax: 01494 528754

E-mail: castle@chilternrecruitment.co.uk

